

Alteration form

How to fill out this form

Please use black ink and write in CAPITAL LETTERS or tick
as appropriate.
Any corrections must be initialled. Please do not use correction fluid as this will invalidate your application.

About this form

This alteration form should be used to make changes to your Flexible Lifetime Annuity or Flexible Income Drawdown Plan. Please complete and sign this form if you want to:

- Change the amount or payment frequency of the income you receive complete parts 1 and 4 (Flexible Lifetime Annuity or Income Drawdown)
- Take an ad hoc payment (Flexible Lifetime Annuity or Income Drawdown) complete parts 1 and 4
- Switch the investment funds you currently invest in complete parts 1 and 5 (Flexible Lifetime Annuity or Income Drawdown)
- Change the investment funds from which you currently draw your income complete parts 1 and 5 (Flexible Lifetime Annuity or Income Drawdown)
- Notify us if you have changed your address complete parts 1 and 2
- Notify us if you have changed your bank details complete parts 1 and 3

If you are making changes to your income this may have tax implications, therefore, we recommend you speak to your Financial Adviser.

Please return the completed form to: Flexible Retirement Income Servicing Team,

Prudential, Lancing BN15 8GB

Part 1 – Personal details Title Mr Mrs Miss Ms Other

Surname Forename(s)

Plan Number(s)

Note: If you have more than one plan then please list all those you want the changes to apply to.

Part 2 –	Cha	nge	ot	adc	iress
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If you have changed address, please complete your new address details below.

Full home postal address

Postcode

Part 3 – Change of bank details

We can only make payments to an account which bears your name and that can accept BACS and CHAPS payments. Please check with your bank/building society that they can accept these payments into this account and that the details are sufficient for their requirements. (Applies to Flexible Lifetime Annuity or Income Drawdown only.)

Please give full details of where you would like payments to be made.

Bank/Building Society name	
Address	
	Postcode
Sort Code	Account Number
Roll Number (Building Society)	
Name(s) in which the account is held	

Part 4 – Income and payment changes

Please refer to the Notes on page 5

Flexible Lifetime Annuity and Income Drawdown

Unless you have chosen a Lifetime Investment Strategy, you must also complete Section 5 to confirm the funds from which you want your income to be drawn or your ad hoc payment to be taken (even if you choose the same funds that you currently use to provide your income).

Revised income

Please state the amount of gross annual income you want to draw.

Flexible Lifetime Annuity

This must be within the maximum and minimum limits shown in your last annual statement.

The maximum escalation is 8.5%

Flexible Lifetime Annuity	£	per year	
Flexible Lifetime Annuity		%	% of maximum
Flexible Lifetime Annuity		%	% of escalation required

Part 4 – Income and payment changes – continued Income Drawdown Payments from Capped Drawdown plans are subject to limits set out by HMRC rules. Where the income payment you have selected exceeds this limit you will need to convert your plan to a Flexi-access Drawdown plan. If you would like to do this, please also complete the Flexi-access Drawdown Conversion Form. We recommend you speak to your Financial Adviser to fully understand the tax implications before making any changes to your Capped Drawdown plan. Income Drawdown £ before tax per year Change income payment frequency If you would like to change the frequency of when you receive your income, please indicate whether you would like the change to apply to Income Drawdown or Flexible Lifetime Annuity and tick the appropriate box(es) below. Flexible Lifetime Annuity Income Drawdown How often would you like your income to be paid? Monthly Quarterly Half-yearly Yearly In advance In arrears "In advance" means that we will make your income payments at the beginning of the payment period you select. "In arrears" means that we will make your income payments at the end of the payment period you select. Ad hoc payments Please state the amount of the ad hoc payment you would like made to you. Flexible Lifetime Annuity Your overall annual income (including any ad hoc) must be within the maximum and minimum limits shown in your last annual statement. Amount £ before tax Income Drawdown Payments from Capped Drawdown plans are subject to limits set out by HMRC rules. Where the income payment you have selected exceeds this limit you will need to covert your plan to a Flexi-access Drawdown plan. If you would like to do this, please also complete the Flexi-access Drawdown Conversion Form. We recommend you speak to your Financial Adviser to fully understand the tax implications before making any changes to your Capped Drawdown plan. £ Amount before tax Date of change Please state the payment date on which you want the change(s) to take place. If you have elected to change the income on your Flexible Lifetime Annuity from or to an income with escalation, the change in escalation will take effect from your next plan anniversary date. You should allow at least 10 working days from the date you send us the form for the change to take effect. Date

	Part 5 – Fund changes				
		nent Funds and options in the brochur Drawdown Plan". You should consult			
	Switch of investment funds				
Please refer to the Notes on page 5	If you want to switch into one of the strategy, please tick one of the boxes	Lifetime Investment Strategies, or wor below.	uld like to change your existing		
	Standard Cautiou	s Adventurous			
	Switch of investment funds and/or o	shappe of funda used to provide inco	ma		
Please refer to the Notes on page 5	 Switch of investment funds and/or change of funds used to provide income If you are following a Self-Managed Investment Strategy and want to change investment funds, or want to switch from one of the Lifetime Investment Strategies to a Self-Managed Investment Strategy, please complete columns 1 and 2 of the table below. 				
	• If you would like to change the funds used to provide your income at the same time, please also complete column 3.				
	the funds that currently provide you the table below. If you are following provided proportionally from the fu	he Flexible Lifetime Annuity or Income ur income, or take an ad hoc payment g a Lifetime Investment Strategy the in nds. Income will also be provided pro which funds should provide your incor	, please complete columns 1 and 3 of ncome or the ad hoc payment will be portionally if you change funds and		
	Income to be taken proportionately a	cross all funds	Yes No		
	If No, please complete column 3 of th				
Please use whole percentage figures	1. Fund name	2. % to be invested in this Fund after switch	3. % of yearly income to be taken from Fund		
Please ensure your totals add up to 100%		100%	100%		

Notes

Changes to income

- We will review the amount of income you can take (and the minimum and maximum amounts you can draw from the With-Profits Fund) at each three yearly review for FLA and Capped Drawdown.
- For FLA there are certain limits that apply to the amount of income that you can take from the With-Profits Fund. These limits are calculated as if the With-Profits investments are the only investments you hold. For example, if 25% of your investments are held in the With-Profits Fund then you must take at least 25% of your minimum income limit from the With-Profits Fund and can take no more than 25% of your maximum limit.

Switch of investment funds and/or change of funds used to provide income

- You must make a minimum investment allocation of £2,500.00 in each of your chosen funds.
- The instruction to switch funds will normally be carried out on the working day following the day on which we receive your instruction. If we receive the instruction on a day when we are not open for business, we will treat it as being received on the next working day.
- We will normally cancel old units and credit new units using a unit price which buys units at the next valuation point following the date we receive your instruction, or such other date(s) we consider reasonable in relation to the particular funds.
- (FLA only) You can buy units in the With-Profits Fund at any time up to the policy anniversary following your 84th birthday. After that date, you will only be able to buy these units if you had at least 50% of your total fund value invested in the With-Profits Fund on the policy anniversary following your 84th birthday, and had not switched any money out of the fund since then.

- A Market Value Reduction (MVR) may apply for switches out of the With-Profits Fund. For example, this will apply if:
 - you voluntarily switch from the With-Profits Fund into another investment fund;
 - if you switch from the With-Profits Fund as a result of a change from one of the Lifetime Investment Strategies to a Self-Managed Investment Strategy;
 - you are already following one of the Lifetime Investment Strategies and choose a different strategy which involves switching out of the With-Profits Fund.
- For FLA, if you hold investments in the With-Profits Fund and are drawing an income, you must always take an income from that fund.
- If, at any time, your chosen funds hold insufficient amounts to provide your income, Prudential will choose another fund to maintain your income level.
- We will confirm in writing that your instructions have been carried out and provide you with details of the prices at which units have been cancelled and credited. If we have applied a market value reduction when cancelling units, we will tell you. Alternatively, if we have to delay carrying out your instructions for any reason we will notify you within three working days that we are unable to carry out your instructions. In these circumstances we will take no action on your instruction, even if only part of it would be affected by the delay. You must then notify us again in writing if you want to go ahead with the required changes.

For more information about Investment Fund Switches, please refer to the "General Funds Appendix" issued with your Member's Booklet or plan document

How we use your personal information

For a copy of our latest Data Protection Notice, please visit www.pru.co.uk/mydata. This details how and why we use your personal information (including any sensitive personal information), who we may share it with and your rights around your personal information. Alternatively, you can request a copy to be sent to you by writing to The Data Protection Officer, Customer Service Centre, Lancing BN15 8GB.

Please note that we collect personal information from you that is necessary for us to either provide you with the product or service you've requested or to comply with statutory or contractual requirements. Unfortunately if you don't provide all of the information we require this may mean we are unable to provide our products and services to you.

* There are a number of possible ways you may trigger the Money Purchase Annual Allowance (MPAA) when accessing your benefits. For further information please speak to your Financial Adviser.

Please tick the box(es) as appropriate

Declaration				
Have you previously accessed benefits flexibly?*	Yes No			
If yes, please specify the date these were accessed	D D M M Y Y Y Y			
I instruct Prudential to:				
Change the amount or payment frequency of my income as shown on part 4 of this form				
Make an ad hoc payment to me as shown on part 4 of this form				
Switch the investment funds I currently invest in as shown on part 5 of this form				
Change the funds used to provide my income as shown on part 5 of this form				
Change my address details as shown on part 2 of this form				
Change my bank details as shown on part 3 of this form.				
I understand that Prudential will confirm in writing that my instructions have been carried out and will confirm the date from which the changes have taken effect.				
Signature	Date			
	D D M M Y Y Y			